



## Diagnostics Technician

As an independent garage established in 1993 Sharp's Autos is best summed up by the following quote, which is typical of what our long-standing, private customers say:

"In today's world a high standard of care, reliability, and professional response each and every time is absolutely critical in securing continued business. That in essence is why we have supported Sharp's Autos for so long and will continue to do so for many years to come."

"Sharp's Autos maintain our fleet of over 40 vehicles in a timely and efficient manner. They understand that our vehicles need to be back on the road ASAP and meet agreed deadlines without any problems. I would recommend Sharp's Autos for both private and fleet use"

Our customers feel they can trust us to look after their vehicles, we are always honest with them and because of that they come back time and time again.

Do you want to work in a well-equipped 8-bay workshop, with modern diagnostic equipment including dealer tools? We invest significantly in both equipment and training for our team to help you and the company develop, which is key to all of our futures and security. We are proud of all our team, without whom Sharp's would not have earned its' excellent reputation. If you feel you would like to join us please upload your CV and a covering letter explaining why you feel you are the candidate we absolutely must meet.

### Responsibilities:

- Carry out comprehensive and basic diagnostics, inspections, repairs (mechanical and electronic), and services to vehicles (fleet/private) following company and manufacturers processes for repairs and diagnostic procedures
- Interpret instructions from the job card/repair order, complying with repair instructions
- Accurately report and record work done, and tests carried out plus immediately reporting any further works required or vehicle faults with recommendations
- Provide detailed information about the parts that are necessary for the repair
- Plan, carry out, check, and test all work done to the highest possible standard and in the most efficient manner, in order to ensure the maximum utilisation of time available
- Assist with training any Apprentices
- Be a supportive colleague
- Willing and able to discuss vehicle problems with customers directly
- Help to keep the workshop and garage-owned tools neat, clean, and in working order.

### We are looking for you to:

- Be qualified to NVQ level 3 Vehicle Maintenance and Repair, or equivalent
- Have a minimum of 3 years' recent and consistent experience as a Diagnostic Technician
- Be self-motivated to use your technical knowledge.
- Show us how you pride in your work with your excellent fault finding and problem-solving skills
- Be able to achieve high productivity and efficiency targets whilst ensuring exceptional customer service without being inaccurate or missing details.
- Have a clean, full UK driving licence, and be eligible to work in the UK
- MOT testing experience useful but not essential.

NO agencies or recruitment consultants please.

**Location:** Bone Lane Estate, Newbury, Berkshire

**Job type:** Full Time, Permanent

**Hours:** 8.30am to 5.30pm Monday to Friday. Half hour lunch break Mon-Thursday, 1-hour break on Friday plus morning breaks.

**Salary:** OTE £40k per annum, including team-related bonus.

**Benefits:** 30 days holiday incl. 8 bank holidays plus service-related days; employer and employee pension contributions. Free car parking on site.

You may have experience of the following: HGV Technician, Maintenance Technician, HGV Mechanic, VOSA, HGV Servicing, Vehicle Maintenance, Mechanic, Vehicle Technician, Automotive Technician, MOT Technician, etc.

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